



**American Society for Quality (ASQ)  
Baltimore Section 0502  
Dinner Meeting**

**Tuesday, June 12, 2018**

**Process Mapping Revisited**

**Mark Berron**  
CQE, CSQE, PMP

<b>Program (0.5 RUs)</b>	
<b>Overview:</b>	Process mapping is the foundation for process improvement. To understand where an organization is at means the current processes have to be known. This program will take the Tutorial and apply it to some common processes. Participants can bring their own processes for discussion for the last part of the presentation.
<b>Speaker:</b>	Mark is a former Corporate Quality Director for several companies in the area and now works as a consultant in Lean Six Sigma and Quality Management Systems. He has facilitated numerous sessions in process mapping and risk assessment and is in the process of moving some QMSs over to the new ISO standard, along with CMMI preparation. He currently has projects with DoD, FAA, and commercial companies in auditing, risk management and process improvement. The program will be a follow on from the tutorial with specific examples of advanced process mapping techniques by establishing metrics, risks and regulations, and reducing complexity through Six Sigma techniques. Participants are encouraged to bring their current process maps for discussion.

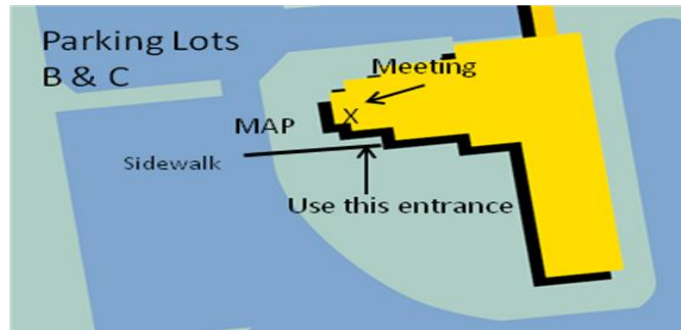
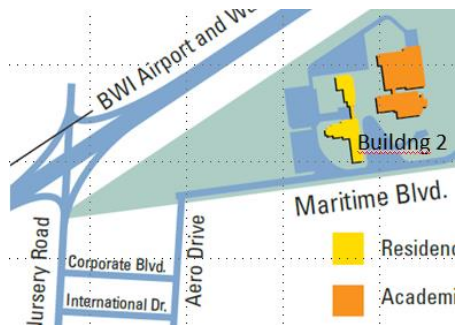
<b>Tutorial (0.5 RUs)</b>	
<b>Quality Tool of the Month:</b>	<b>Process Map</b> ( <i>considering Risk, Directives/Regs, Metrics, and Six Sigma</i> )
<b>Presented by:</b>	<b>Mark Berron</b>
<b>Overview:</b>	Introduction into the basic techniques of Process mapping.

<b>SCHEDULE</b>		
<b>Location:</b>		<b>Conference Center at the Maritime Institute</b> 692 Maritime Boulevard, Linthicum, MD (410-859-5700; www.ccmit.org).
<b>TIME:</b>	<b>5:00 p.m. - on</b>	Registration, networking and dinner
	<b>6:30 - 8:30 p.m.</b>	Tutorial (0.5RUs) and Program (0.5 RUs)

<b>COST and REGISTRATION</b>	
<b>Cost:</b>	<b>Advance registration is required.</b> No charge for program only. Cost \$25 (members) / \$30 (non-members) -- Cash or checks written to ASQ Baltimore accepted. No credit/debit cards accepted.
<b>Registration:</b>	Go to ASQBaltimore.org. Click on Event >> Reservations, select the meeting date and complete the form. If you need to CANCEL, please let us know otherwise you may be billed. Go to the reservations page that you used to register and select Cancel a reservation under the meeting date. Please add the meeting date in the comment section. In the event of <b>inclement weather</b> , the website will be updated with the status by 2pm on the day of the meeting.

<b>DIRECTIONS</b>	
<b>295 South:</b>	Take West Nursery Road exit. Left onto West Nursery Road.

<b>295 North:</b>	Take West Nursery Road exit. Bear to the right onto West Nursery Road BUT be in the LEFT most Lane that turns right.
<b>ALL:</b>	Turn Left at the light Corporate Blvd and Nursery Road (before Cracker Barrel). Left onto Aero Drive. Two block to entrance through the gate and to your right. Park in Lots B or C are on your left between the two buildings. You will be going into Building 2. There is a Map by the building with a sidewalk to the right. The sidewalk branches to the left, TAKE THE SECOND Left off the main side walk. You will be entering the room on the side of the entrance. Meeting room on your left. If you go to the Front desk, you have gone too far.  <b>NOTE:</b> If you arrive after 6 pm, the side door is locked. Turn around and go to the next sidewalk on your right. Go to the door. You will be behind the speaker, but someone will let you in.



**Have a question, comment or just want to find out about the Section**  
Go to our website: <http://asqbaltimore.org>

### Dinner and Board Meeting Schedule

	2018				2019							
	SEP	OCT	Nov	Dec	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
<b>Dinner Mtg</b>												
<b>Date</b>	11	9	13	4		12	12	9	14	11		
<b>Location</b>	MT	MT	Faz	MT		MT	Faz	MT	MT	MT		
<b>Board Mtg</b>												
<b>Date</b>	18	16	20		15	19	19	16	21			20

**Key:** MT: C C Maritime Institute; Faz: Fazzini's (York Road; North of the City Meeting). Dark shading indicates no meeting.

Date	Location	Topic
Sept 11	CCMIT	Sociogram: The Social Network Quality tool for Understanding interrelationships between individuals in groups
Oct 09	CCMIT	Project Management Trends
Nov 13	Fazzini	TBA
Dec 04	CCMIT	Reliability

ASQ DINNER MEETINGS	ASQ BOARD MEETINGS
<ul style="list-style-type: none"> <li>• Second Tuesday of the Month</li> <li>• December Mtg: 1st Tuesday of the Month</li> <li>• No meeting: January, July or August</li> <li>• Location subject to change</li> <li>• March/ November Mtg: North of the city</li> </ul>	<ul style="list-style-type: none"> <li>• Third Tuesday of the Month</li> <li>• Earn RUs for volunteering (large and small projects)</li> <li>• Interested contact a Board member or <a href="mailto:info@asqbaltimore.org">info@asqbaltimore.org</a></li> </ul>