



American Society for Quality (ASQ)
Baltimore Section 0502
Dinner Meeting
Tuesday, 12 March 2019

Business Process Diagrams
w/ Leadership Paradigm Assessment
Marcus Parker, PMP® LSSBB, CSM

Program (0.5 RUs)

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| Overview: | Business Process Diagrams with Leadership Paradigm Assessment The business process activity diagram is the central tool for effective process understanding and change in any organization. It serves as a “Rosetta Stone” for all business process activities. It allows all key stakeholders to understand the activities that drive their business to profitability. It also provides the insight into which business processes need to be fixed. It is imperative that all professionals understand their specific business processes in the context of the larger business model. The Business Process Diagram is the key tool that will provide the linkage between specific processes and the overall business model. |
| Speaker: | Marcus Parker is an internationally recognized lecturer, author, instructor, and an industry thought leader with 20 years of experience lead teams. He is currently a Lead Instructor with ATEM Group, Section Manager with the Department of Defense, and Adjunct Professor at Morgan State University in Baltimore, MD. He is also a content contributor in the Project Management Body of Knowledge (PMBOK) 5 th edition chapter 8 on Quality Management. He is the recipient of the 2015 PMI® Chapter Leadership award and under his leadership the board of directors won the 2015 PMI® award for collaboration and outreach . He is also a certified Lean Six Sigma Black Belt and Agile SCRUM Master. |

Tutorial (0.5 RUs)

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| Overview: | Learning Objectives- Business Process Diagrams Managers will be given a Business Process template to assist them with having engaging conversations with their employees, and other key stakeholder’s in their organization to document the business process diagram. Learning Objective-Leadership Paradigm Assessment: This assessment will provide Executive, Managers, Technical Leaders, and Quality Manager insight into how they become more effective professionals. |
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SCHEDULE

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| Location: | | Fazzini's Taverna , 9811 York Road, Cockeysville MD 21030 (410-667-6104; www.fazzinis.com) |
| TIME: | 5:00 p.m. - on | Registration, networking and dinner |
| | 6:30 - 8:30 p.m. | Tutorial (0.5RUs) and Program (0.5 RUs) |

COST and REGISTRATION

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| Cost: | Advance registration is required. No charge for program only. Cost \$25 (members) / \$30 (non-members) -- Cash or checks written to ASQ Baltimore accepted. No credit/debit cards accepted. |
| Registration: | Go to ASQBaltimore.org. Click on Event >> Reservations, select the meeting date and complete the form. If you need to CANCEL, please let us know otherwise you may be billed. Go to the reservations page that you used to register and select Cancel a reservation under the meeting date. Please add the meeting date in the comment section. In the event of inclement weather , the website will be updated with the status by 2pm on the day of the meeting. |
| Directions: | 83 North to Exit 17 (Padonia Road) East. Left on York Road. Restaurant on right after Gibbons Blvd. Across from Valley Motors. We will be in the room behind the hostess station. |



ASQ Baltimore Program Calendar Baltimore Section 0502

| | 2019 | | | | | | | | | | 2020 |
|-------------------|------|-----|-----|-----|-----|-----|-----|-----|------|-----|------|
| | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | JAN |
| Dinner Mtg | | | | | | | | | | | |
| Date | 12 | 9 | 14 | TBD | | | 10 | 8 | 12 | 3 | |
| Location | Fazz | MT | MT | TBD | | | MT | MT | Fazz | MT | |
| Board Mtg | | | | | | | | | | | |
| Date | 19 | 16 | 21 | | | 20 | 17 | 15 | 19 | 10 | 21 |

LOCATION KEY:

MT = Conference Center at the Maritime Institute, 692 Maritime Boulevard, Linthicum, MD
(410-859-5700; www.ccmmit.org).

Fazz = Fazzini's Taverna, 9811 York Road, Cockeysville MD 21030 (410-667-6104; www.fazzinis.com)

| ASQ DINNER MEETINGS | ASQ BOARD MEETINGS |
|--|---|
| <ul style="list-style-type: none"> • Second Tuesday of the Month • December Mtg: 1st Tuesday of the Month • No meeting: January, July or August • Location subject to change • March/ November Mtg: North of the city | <ul style="list-style-type: none"> • Third Tuesday of the Month • Earn RUs for volunteering (large and small projects) • Interested contact a Board member or info@asqbaltimore.org |

Have a question, comment or just want to find out about the Section

Go to our website: <http://asqbaltimore.org>