



Baltimore Section 0502 American Society for Quality Dinner Meeting

Thursday, February 23, 2012

- Time:**
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| 5:15 - 6:45 p.m. | Registration |
| 5:30 - 5:45 p.m. | Networking |
| 5:45 - 6:15 p.m. | Tutorial (ASQ Recertification - 0.3 RUs) |
| 6:15 - 6:45 p.m. | Buffet Dinner / Networking |
| 6:45 - 8:30 p.m. | Program (ASQ Recertification - 0.3 RUs) |
- Tutorial:** **How to Perform Effective Supplier Audits (E-Auditing / On Site Auditing)**
Wendy M. Harper CMQ/OE, LM, SSBB, Supplier Quality Manager
- Program:** **Supplier Quality Management 101 (Small to Medium Size Companies)**
Wendy M. Harper CMQ/OE, LM, SSBB, Supplier Quality Manager
- Location:** **Snyder's Willow Grove Restaurant**, 841 N Hammonds Ferry Rd, Linthicum, MD (410-789-8244; www.snyderswillowgrove.com).
- Cost** **Advance registration is required** for dinner. No charge without dinner. **See RSVP below.**
Cost \$20 (members) / \$30 (non-members) -- Cash or checks written to ASQ Baltimore accepted.
No credit/debit cards accepted.
- RSVP** **Register electronically** via the ASQ-Baltimore Section web page <http://asqbaltimore.org/>
Click on *Events » Reservations* . Please register no later than 3 days prior to the meeting. Cancel if unable to attend, otherwise **you may be billed**. Indicate if you will **not** be having dinner.
Inclement weather: the website will be updated with the status by 2pm on the day of the meeting.

About the Tutorial:

This tutorial will allow the participants a better understanding on the following:

1. Supplier Process Assessments
2. Supplier QMS Assessments
3. Supplier E-Auditing
4. Assessment Checklist
5. Assessment Agenda
6. Open Ended questions
7. The human side of supplier auditing.

Real life cases of study will be analyzed, handouts and summaries will be provided.

About the Program:

At Supplier Quality Management 101 you will learn a systematic - dynamic approach on how to implement or improve supplier quality management in small to medium size companies, with easy to benchmark formulas that can be adapted to a variety of industries, with proven techniques to create supplier and tier supplier partnership, accountability and commitment.

About the Speaker:

With 13 years of experience in the technology industry Wendy M. Harper has performed supplier and process assessments in APAC, EMEA, ATZ and LATAM and has developed supplier performance evaluation programs for 500 fortune companies such as Sourcefire, Motorola and Nokia where she was also part of the Nokia Supplier Requirements group dedicated to vendor selection and development for the plastics and mechanics commodity.

Wendy M. Harper holds a bachelor degree in industrial engineering with a specialty in production systems and certifications in Lean Manufacturing, Six Sigma Black Belt, and Quality Management Systems Auditing.

Wendy M. Harper has taken extensive cultural immersions to achieve a better result in assessments at global environments. She is currently studying executive coaching at Eriksson Coaching Institute in Canada.

Wendy is part of the Board of Directors for the American Society of Quality, Baltimore Maryland Chapter and collaborates with the Education committee of the Washington DC Chapter.

Her biggest fear: Thinking inside of the box, clowns and spiders.

Her biggest asset: To take people out of their comfort zone to give the best of themselves.

Her biggest achievement: To be the first Latipna to be relocated to work as a technology expert in Finland.

Directions: From 695 South (Glen Burnie) take Exit 8. Make a right off the exit ramp, a right at the traffic light onto Nursery Road, and a right at the traffic light onto N. Hammonds Ferry Rd. Snyder's will be on your immediate right just past the next traffic light. **From 695 North** (Towson) take Exit 8. At the end of the exit ramp make a right onto N. Hammonds Ferry Rd. Snyder's will be immediately on your right.

Have a question, comment or just want to find out about the section

Go to our website: <http://asqbaltimore.org>

New features are being implemented regularly. Come see the new site.

Wanted: Jobseekers and Employers with Jobs

Go to our website: <http://asqbaltimore.org/jobseekers> <http://asqbaltimore.org/career>

Check out the Jobseekers website – Focused on Career Management as well as job listings.

Dates / Meetings of Local Interest

- ASQ Baltimore Dinner Meetings (Feb 23, Mar 6, Apr 3, May 10).

Please note that dinner meetings are being held at Snyder's (Linthicum) or Richlin (Bel Air/Edgewood). If you have other location suggestions, please contact a Board Member. Information is on our website.

- ASQ Baltimore Board Meetings. Join us and see how your Section is managed. Volunteer opportunities available (contact a Board Member or info@asqbaltimore.org). (Feb 21, Mar 20, Apr 17, May 15).

- Note that starting with March 20th, Board meetings will be held at Snyders.

- Check out the **Calendar of Events** page on the ASQ Baltimore website for information on other upcoming local events.

Special Meeting activities

- "Bring a Book"/"Take a Book" is back. If you have a book that you want to give away, bring it to the Dinner meeting. Feel free to look over the books and take what you want.
- Don't forget to bring business cards (if you are allowed to hand them out) for networking.

A number of Section Board committees that could use your assistance have positions available.

Come to one of our upcoming board meetings (see the website for the meeting calendar). See how your Section is run, and participate in its operation. Contact a board member or see the website for details. You won't need to take on a large project, we have some tasks you can assist with (earn recertification credit).