Baltimore Section 0502
American Society for Quality
Dinner Meeting
Tuesday, May 13, 2008

Time:
5:15 - 6:45 p.m.  Registration
5:30 - 6:15 p.m.  Tutorial (ASQ Recertification - 0.3 RUs)
6:15 - 7:00 p.m.  Buffet Dinner and Networking
7:00 - 8:30 p.m.  Program (ASQ Recertification - 0.3 RUs)

Tutorial:  Presentation by the Gold Award recipient of the Maryland Performance Excellence Award
Andrew Applegate, Asbury-Solomons, Inc., Solomons, MD

Program:  Presentation by the U. S. Senate Productivity Award for Maryland recipient
Zoe Irvin, Howard Community College, Columbia, MD

Location:  Snyder’s Willow Grove Restaurant, 841 N Hammonds Ferry Rd, Linthicum, MD (410-789-8244 www.snyderswillowgrove.com)  Exit 8 off of the Baltimore Beltway / 695, then right.

Cost  Advance registration is required for dinner.  No charge without dinner.  See RSVP below.
$10 for Members of ASQ, $20 for non-members, includes dinner
Cash or checks written to ASQ Baltimore accepted.  No credit/debit cards.

RSVP:  Register electronically via the ASQ-Baltimore Section web page http://www.asqbaltimore.org/“Dinner Meeting” link – or via voice mail at 410-347-1453.  Please register no later than 3 days prior to the meeting. Cancel if unable to attend, otherwise you may be billed.  Indicate if you will not be having dinner.  In the event of inclement weather, call voice mail for meeting status.

The Maryland Performance Excellence Award (MPEA) program was started in 1983 at the University of Maryland in conjunction with Maryland’s U. S. Senators.  MPEA was formed to help Maryland organizations achieve excellence and world-class results using the awards process to inspire, coach and recognize role model organizations for their successful implementation of systematic processes and achievement of outstanding results.  The foundation for the awards program is the Baldrige Criteria for Performance Excellence (www.quality.nist.gov), an internationally recognized management framework.  Participation in the MPEA program helps organizations improve performance, gain competitive advantage through visionary leadership, focus on their customers and employees, and become a high-performing organization.

The Baltimore Section of the American Society for Quality is a 2007 Gold Sponsor of the MPEA program along with Chimes and Custom Direct, Inc.  Silver Sponsors in 2007 include AAI Corporation, Delmarva Foundation for Medical Care, Montgomery County Public Schools, Southern Management Corporation, and Upper Chesapeake Health, all prior award recipients in the MPEA program.  Each year ASQ-Baltimore features two Award recipients from the MPEA program at our May dinner meeting.  This provides these organizations the opportunity to share with our members where they are on their continual quality improvement journey so that we can encourage our member-organizations to join the quest for quality in business.

About the Tutorial:  Asbury-Solomons, Inc. the MPEA Gold Award recipient (healthcare), is a not-for-profit 501©3 Continuing Care Retirement Community located on a 58-acre waterfront, resort-like setting on the Patuxent River in Calvert County.  Its mission is “to provide continuing care and other services to the aging, in a dignified Christian environment in southern Maryland.”  With 500 residents in Residential Living, Assisted Living, and a Skilled Nursing Facility, their vision is “to be the first choice in senior living services and the employer of choice.”  Mr. Andrew Applegate will present their Baldrige journey story including their experiences and lessons learned along the way.  They were an MPEA Bronze Award recipient in 2004 and are one of a growing list of Asbury Community organizations recognized through the MPEA program.

About the Tutorial:  Howard Community College, the U. S. Senate Productivity Award for Maryland recipient (education), is a publicly funded two-year community college serving the educational needs of the citizens and employers in Howard County since 1970.  The college is located mid-way between the metropolitan areas of Baltimore and Washington with its main campus in Columbia, MD.  With its slogan, “You Can Get There from Here”, the college has forged a variety of partnerships to offer career
and transfer programs to 25,000 students annually through its main campus, the Ecker Business Training Center, Laurel College Center, and the historic Belmont Conference Center. The College was the MPEA Silver Award recipient in 2006 and presented that portion of their journey at our Section meeting in May 2007. Ms. Zoe Irvin will present their continuing Baldrige journey story including the experiences and lessons learned along the way.

Directions: From 695 South (toward Glen Burnie) take Exit 8. Make a right at the light onto N. Hammonds Ferry Rd. Snyder's will be on your immediate right. From 695 North (toward Towson) take Exit 8. Bear to the right. Make a right at the light onto Nursery Rd. Proceed down Nursery Rd. and make a right at the intersection onto N. Hammonds Ferry Rd. Snyder's will be on your right about a 1/4 mile down.

“Where Quality Meets” – Save these Dates / Meetings of Local Interest

- ASQ Baltimore Board Meeting - (April 22, 2008) Come join us to address Section business.
- ASQ Baltimore May Dinner Meeting - (May 13, 2008) Maryland Performance Excellence Awards winners
- QAAM - (April 22, 2008) "Role of Risk Management in Project Management"
- Greater Baltimore SPIN Meeting - (May 21, 2008) "50 Ways to Speed Up Software Development"

Wanted: Jobseekers Email Addresses

Jobseekers Employment Forwarding Service invites you to submit your email address to your Section employment function and receive these latest job openings:
- We will forward all employment opportunities directly to you.
- You may receive them at any email address you wish as a blind copy (or: bcc).
- You can cancel your membership to the email group at any time.

We have created the Jobseekers email address group and website for our members that are seeking new employment opportunities. Jobseekers members receive the unedited emails within hours, not weeks.
- Send an email titled "Jobseekers" to Baltimore ASQ section's website jobseekers@asqbaltimore.org.

ATTENTION: SECTION OFFICER, COMMITTEE CHAIR, and other NOMINATIONS

are now being considered for the 2008-2009 (July-June) Section year
- Please contact the section regarding your interest in (or nomination for) these positions. Officers include Chair, Vice-Chair, Secretary, and Treasurer.
- Contact us also regarding your interest in joining the board as a committee member, committee chair, or Advisor.