

Tutorial Questions

1. Who invented what became statistical process control (SPC) charts?

- Juran
- Deming
- Shewhart

2. Industry in which SPC first applied.

- Airplanes
- Automobiles
- Telecommunications

3. Decade in which SPC was developed.

- 20s
- 30s
- 40s

4. PDCA is an acronym for what?

5.SPC is the most important part of continuous process improvement?

-Yes / No / Maybe

6. What two charts are the most widely used in software systems development?

- P chart
- U chart
- XmR chart
- XbarR chart

Ans: _____ & _____